

User rights, roles and usergroups

| 1. | Purpose of this document | 2 |
|--------|--|----|
| 2. | Introduction on the user rights in Easy to Inspect | 2 |
| 3. | Groups and permission on groups | 4 |
| 4. | Create new user | 6 |
| 5. | Roles | 10 |
| 5.1 | Change a role | 10 |
| 5.2 | Assign a role to a user | 12 |
| 5.2.1 | Assign via the Role menu | 12 |
| 5.2.2. | Assign via the My user menu | 14 |
| 5.3 | Create a new role | 16 |
| 6 | Groups | 19 |
| 6.1 | Introduction to Groups | 19 |
| 6.2 | Create a Group | 19 |



1. Purpose of this document

To provide you with details on setting the user rights within Easy to Inspect.

2. Introduction on the user rights in Easy to Inspect

Before we explain how you can define the user rights within Easy to Inspect, we will explain terms we use within our tool. You need this basic understanding of our default settings, before you start changing or adding roles and groups.

User rights

Within Easy to Inspect a user can have different user rights:

C: Create: for instance, create an inspection, an action, an analysis

R: Read: for instance, read an inspection report

U: Update: for instance, edit an inspection report, complete an action report, change an

analysis

D: Delete: for instance, delete an inspection report or an action report.

Roles

The user rights are linked to roles within Easy to Inspect.

As a default we have defined 5 roles within Easy to Inspect with preset user rights. But specific organisations might create additional roles, to limit specific features of Easy to Inspect to their users.

Default Roles within Easy to Inspect:

System Admin: The user with this role can manage the account, the subscription and the

users for the organisation.

Checklist Admin: The user with this role can make and manage the checklists (templates) for

the organisation.

Inspect: The user with this role can do inspections (Mobile and Web) and access and

manage their own inspections results.

Actions: The user with this role has access to the actions resulting from his/her own

inspections and can manage these actions.

Analyse: The user with this role can use the analyse reports based on the data of all

users.

The person who starts a trial account within Easy to Inspect will be assigned the 5 roles automatically.

Every additional "full user" within the account will be assigned the roles Inspect and Action. Every additional "action only" user, can only take actions on assigned nonconformities.

Help guide user rights v2 issue 2- Page 2 of 24



Default features within the roles:

| Data | I la considera de la constante |
|--------------------|--|
| Role | User rights that can be selected at this role |
| System Admin | The user can manage the organisation. |
| | The user can manage and modify the subscription. |
| | The user can create, modify and delete users. |
| | The user can create and manage roles and user groups. |
| Checklist | The user can create, modify and delete checklists for the organisation. |
| Admin | The user can test unpublished checklists on the app. |
| | The user can create, change, and delete organization-specific filters. |
| | The user can create, change, and delete organization-specific reason |
| | codes. |
| | The user can manage automatic sending of inspection report based on |
| | filters. |
| | The user can manage automatic sending of action reports based on |
| | filters. |
| | The user can schedule automatic reminders for inspections. |
| Inspections | The user can perform inspections via the Mobile App and the Website. |
| | The user can create actions via the App (automatic background function |
| | with the OKNOK or score question, to be set per checklist). |
| | The user can send an email with an action report or inspection report |
| | (automatic background function, to be set per checklist). |
| | The user can read the own inspection data. |
| | The user can create reports of own inspections (including creating PDFs, |
| | exporting to Excel, and sending emails). |
| | The user can adjust own inspection results. |
| | The user can delete own inspection results and all the corresponding |
| | data. |
| Actions | The user can assign actions resulting from own inspections. |
| | The user can read actions resulting from own inspections (including |
| | creating PDFs, and exporting). |
| | The user can execute actions. |
| | The user can execute verifications. |
| | The user can delete actions resulting from own inspections. |
| Analyse | The user can create analyses with the inspection data of all users. |
| | The user can view and print these analyses. |
| | The user can adjust the analyses-settings. |
| | The user can delete these analyses. |
| Nister The Aistric | average the rights to the role. The roles System admin and shouldist admin / application link all |

Note: The tick box will link the rights to the role. The roles System admin and checklist admin / application link all rights to this role at once.

The System Admin can create new roles with specific features of Easy to Inspect.

Once the roles are established (the 5 default roles are defined as displayed above), users can be linked to the roles.

Help guide user rights v2 issue 2- Page 3 of 24



3. Groups and permission on groups

Organisations might be divided in multiple functional entities that operate apart from each other with Easy to Inspect. Because of geographical location, departmental activities etc.

A user with the role 'Inspections' can carry out an inspection, view and modify own inspection reports. The user with the role 'Action' can create action reports that result from own inspections, execute actions etc.

But these users of Easy to Inspect don't have access to the reports of other users. And they cannot read action reports of other users and assign actions of other users.

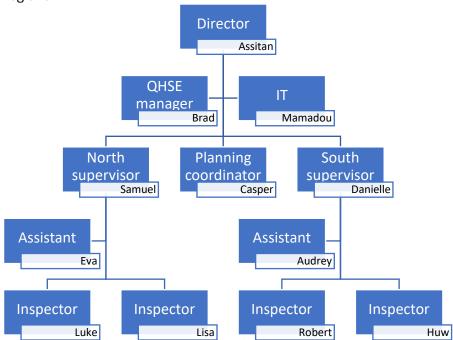
Several organisations would like supervisors or coordinators, to have access to the inspection results and actions of employees within their team. It is possible to do so with the 'Group' function of Easy to Inspect.

It is possible to define groups of users and assign users to these groups that have permission on the inspection reports and nonconformity reports of other users that are part of this group. With such a set up, you can ensure that some users have access to all inspection reports, but other users can only access the reports of the group to which they were permitted. The users within the group themselves can only see their own inspection results.

Example

Let us explain this with an example:

In the following organisation chart a small company is presented working on the same activities but in two regions.



The basic role set up of Easy to Inspect is followed in this organisation:

- System admin
- Checklist admin
- Inspect

Help guide user rights v2 issue 2- Page 4 of 24

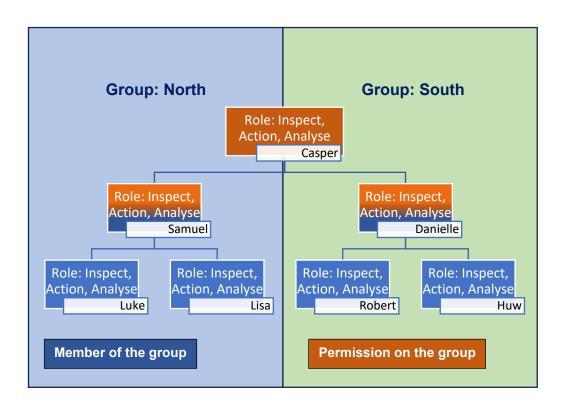


- Action
- Analyse

In all cases, each individual users with the roles Inspect & Action have the authority to create and modify their own inspections, assign actions on nonconformities of own inspections to other users. If you would like to allow certain users to view or even modify reports of other users, you must create a group and allow specific users the permission to view or modify these reports.

For instance:

- 1. Create a group North and South.
- 2. Define which users are entitled to manage results or actions of other users within the group. For instance, select Samuel as entitled user regarding the members of group North and select Danielle as entitled user regarding group South.
- 3. Define the permissions of the entitled user. What can the entitled users do with the reports of other users? For instance, modify inspection results (only possible if the checklist setting allows such), view or assign actions resulting out of inspections of other users etc.
- 4. Select the group members. These members are just grouped together. The users that are grouped together do not have the permission to view or manage the results or actions of other users in the group. That permission is only attributed to the entitled users (see step 2). In this example you would group the inspectors Luke and Lisa and supervisor Samuel to group North and inspectors Robert and Huw and supervisor Danielle to group South.
- 5. Furthermore, it would be convenient if the planning coordinator Casper can access the inspection reports of the members of both groups. So, grant Casper permission to the members of group North and South (step 2).



Help guide user rights v2 issue 2- Page 5 of 24

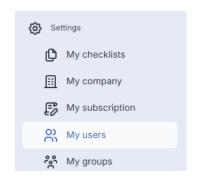


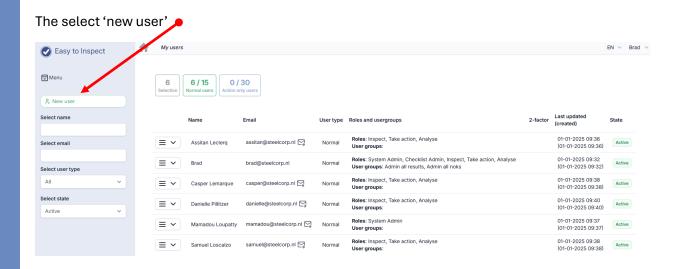
4. Create new user

First you have to create a new user. Start at the main menu in the left bottom setting section. Select settings.



Then select 'my users'





Help guide user rights v2 issue 2- Page 6 of 24



You then can start defining your new user.

You have to select what type of user, your new user is. Should the user be able to inspect or have a coordinator role? Then the user must be a normal user. If the user only needs to manage actions that are assigned to him/her, then the user should be a Action only user.

Once you selected the normal user type, additional fields will appear Personal Information Your username and sign-in email. We will use this email for a Luke Gray password reset request. Sign-in email luke@steelcorp.nl Other settings User type The user type of this user and the preferred language of the user. Select user type Take actions only Security settings Password Password and 2-factor setting Password confirmation Require 2-factor authentication (2FA) for this user

Help guide user rights v2 issue 2- Page 7 of 24



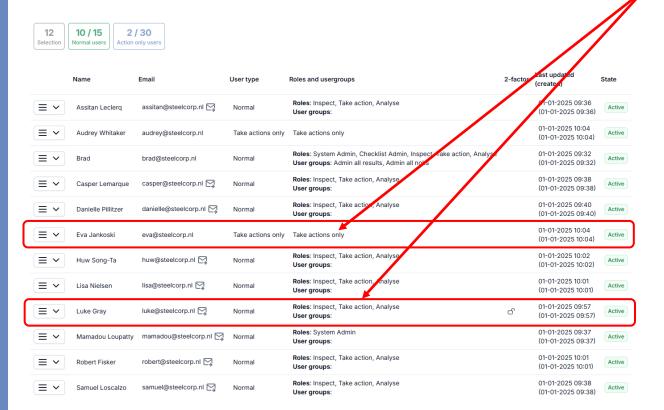
- You have to define if the user must login with 2 factor authentication.
- Include the email address or addresses to whom the inspection reports must be send
- Fill in the roles the users must have. In this case inspect, take action and analyse. More roles can be selected by combining the CTRL button and your mouse.
- Save your settings

| Security settings Password and 2-factor setting | Password Password confirmation Require 2-factor authentication (2FA) for this user | | | | |
|--|---|--------------|------------------|-----------|--|
| Devices Overview of the current devices of the user | App version | Manufacturer | Operating system | Last seen | |
| Report settings | | | | | |
| Settings for the reports | luke@steelcorp.nl | | | | |
| | Report remarks | | | | |
| | Include here the qualifications of your inspector or include other inspector relevant information (non mandatory field). | | | | |
| Roles and Usergroups | Bulance | | | | |
| Select the required role(s) and usergroups | Roles and usergroups Roles System Admin Checklist Admin Inspect Take action Analyse User groups Admin all results Admin all noks | | | | |

Help guide user rights v2 issue 2- Page 8 of 24



Once saved, you'lll find your user in the overview of active users. The assigned roles are displayed.



Help guide user rights v2 issue 2- Page 9 of 24



5. Roles

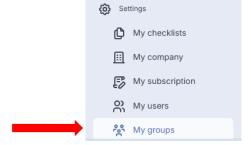
5.1 Change a role

Admin all results

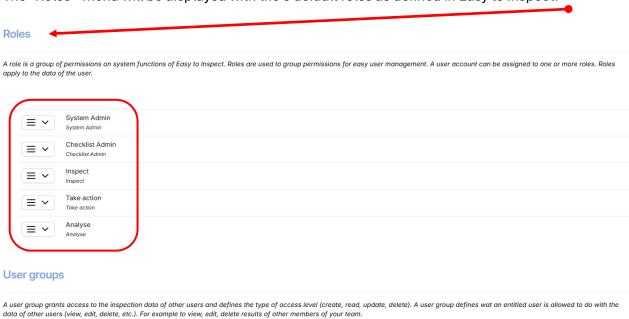
Admin all noks

Select the settings menu: "My groups"

Note: If your menu does not show this option, you are not the account administrator or another user who has been assigned this role.



The "Roles"-menu will be displayed with the 5 default roles as defined in Easy to Inspect.



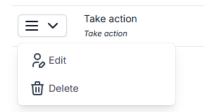
Help guide user rights v2 issue 2- Page 10 of 24



If you would like to edit the rights attributed to a Role select "edit".

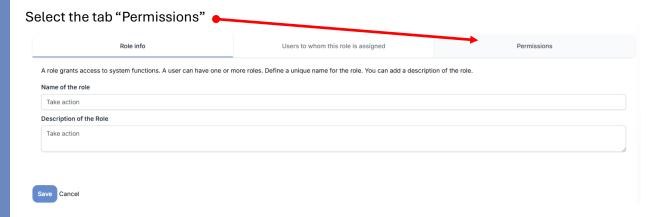
For instance, change the rights of the role Action by disabling the right that nonconformities that have been observed during an inspection can later be deleted.

Select "Edit" in the line 'Actions'



A screen will be displayed with 3 tabs.

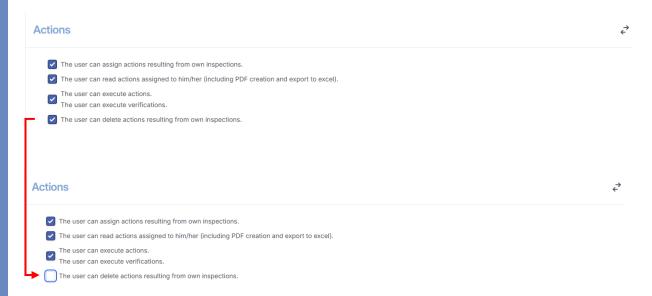
- a. The first tab explains the role
- b. The second tab displays which users have been assigned this role
- c. The third tab displays all the permissions that come along with the role.



Then you can go to the action section and change the permissions of this role. Save your settings

Remember: now this permission is changed for all users with this role.

If you would only like to restrict the permissions to a part of users, you have to define a new role yourself.



Help guide user rights v2 issue 2- Page 11 of 24



5.2 Assign a role to a user

If you would like to assign a role to a user, this can be done in two ways.

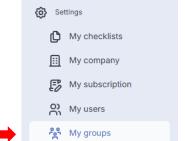
The first way is demonstrated in the create a new user menu. IN this menu you can later always edit the roles assigned to a user.

The second way is via the 'My groups' menu.

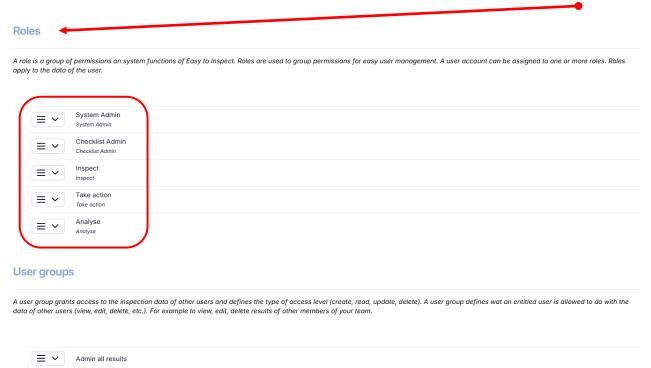
5.2.1 Assign via the Role menu

Select the settings menu: "My groups"

Note: If your menu does not show this option, you are not the account administrator or another user who has been assigned this role.



The "Roles"-menu will be displayed with the 5 default roles as defined in Easy to Inspect.



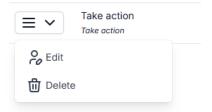
Help guide user rights v2 issue 2- Page 12 of 24



If you would like to assign or deselect users to a Role select "edit".

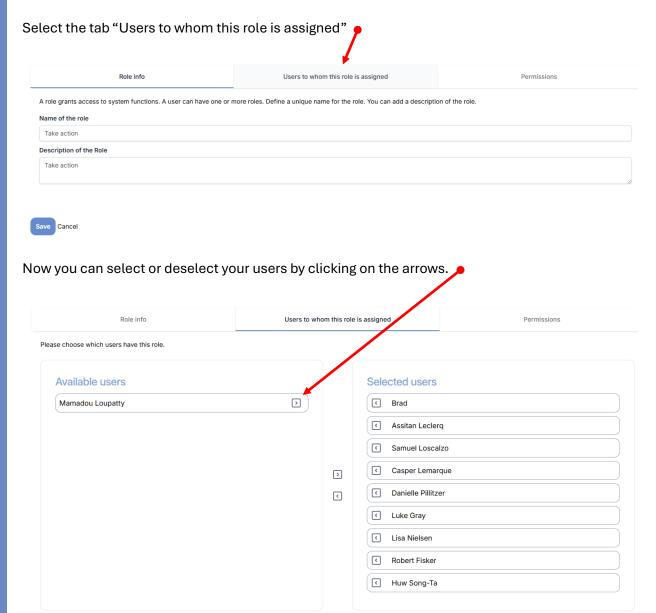
For instance, change the users that have been assigned with the role Action.

Select "Edit" in the line 'Actions'



A screen will be displayed with 3 tabs.

- d. The first tab explains the role
- e. The second tab displays which users have been assigned this role
- f. The third tab displays all the permissions that come along with the role.



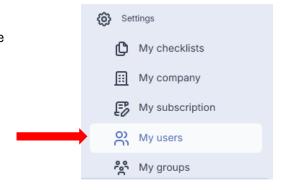
Now you can select or deselect users. Don't forget to save your setting.

Help guide user rights v2 issue 2- Page 13 of 24

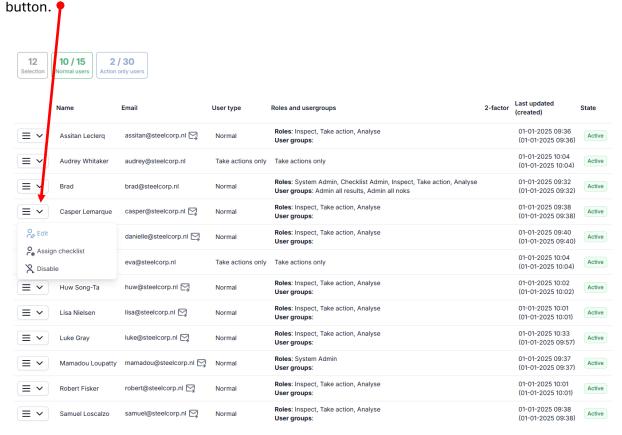


5.2.2. Assign via the My user menu

Once a role is created, you can assign the role to a user. This can be done via the "My Groups" menu but also via the "My user" menu.



When you open the "My User" menu, the users in your account will be displayed. In the user overview, assigned roles and entitled groups are displayed per user. If you would like to set or change the roles (and or user groups), you select edit via the 'Action'



Help guide user rights v2 issue 2- Page 14 of 24



You can now change the settings of this user.

Click on the "Roles" to select one or more roles that you would like to assign to the user. More roles can be selected by combining the CTRL button and your mouse.



After you have made your selection, save your settings.

Help guide user rights v2 issue 2- Page 15 of 24



5.3 Create a new role

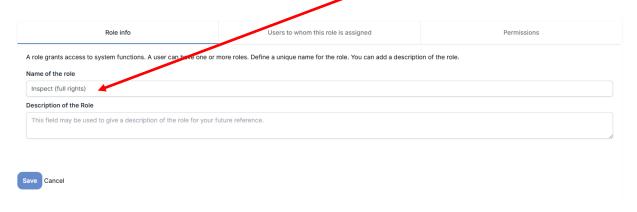
The settings for 1 role will apply to all users to whom the role will be assigned. If you would like to differentiate two inspection roles, you must create an additional role. This can be done via the settings menu, option my groups, option new role.



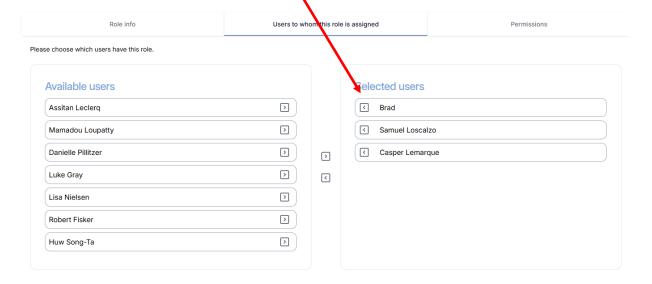
For instance, some users may have the permission to delete their inspection reports, but others don't.

The default setting in Easy to Inspect is that such is not possible. Then an additional role must be created in which such is permitted.

In this case, the new role is called 'Inspect (full rights)'...



It is assigned to Brad, Casper and Samuel

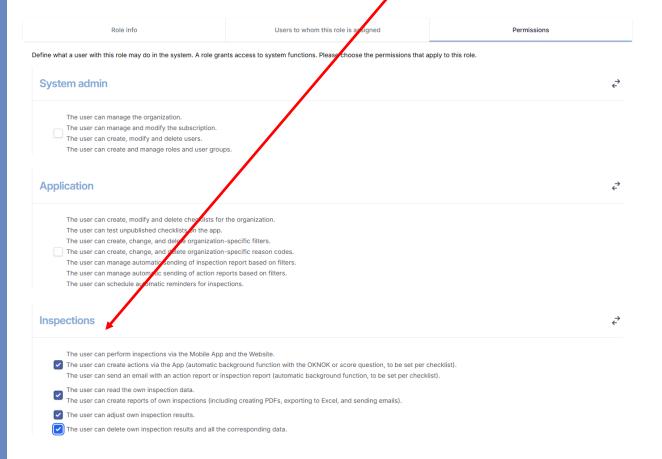


Help guide user rights v2 issue 2- Page 16 of 24

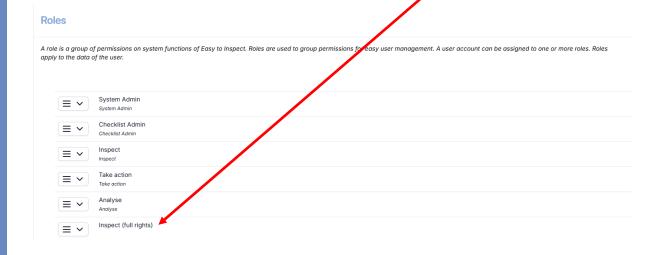


In the 3^d tab 'permissions' the permissions are now all selected.

Don't forget to save your settings.



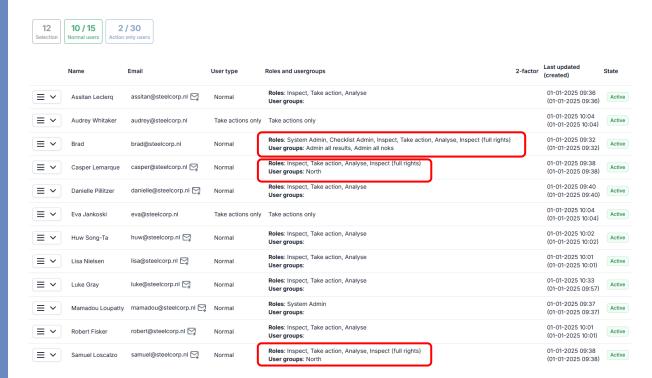
In the overview of roles, you can now see the newly created role.



Help guide user rights v2 issue 2- Page 17 of 24



In the overview of 'my users' you can see the new role assigned to the users.



Help guide user rights v2 issue 2- Page 18 of 24



6 Groups

6.1 Introduction to Groups

Organisations might be divided in multiple functional entities that operate apart from each other with Easy to Inspect. Because of geographical location, departmental activities etc.

A user with the role Inspect can carry out an inspection, view own inspection reports. The user with the role Action can create action reports that result from own inspections, execute actions etc.

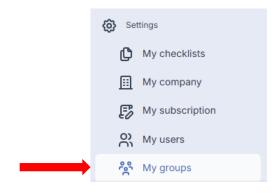
But these users of Easy to Inspect do not have access to the reports of other users, and they cannot read action reports of other users and assign actions of other users.

Several organisations would like department supervisors or coordinator, to have access and even control of the inspection results and actions of employees within their team. It is possible to do so with the 'Group' function of Easy to Inspect.

Within Easy to Inspect, 2 default user groups "All inspections" & "All Actions" are defined. The administrator is entitled to view all inspections and actions by default. You can add additional users, however always 1 Easy to Inspect user must be entitled access to other users' inspection reports and actions.

6.2 Create a Group

Select "My groups" via the main menu.



Help guide user rights v2 issue 2- Page 19 of 24



The Roles and User Groups screen will display.

Roles & User Droups

Roles & Cherr Droups

Roles & Cherry Broups

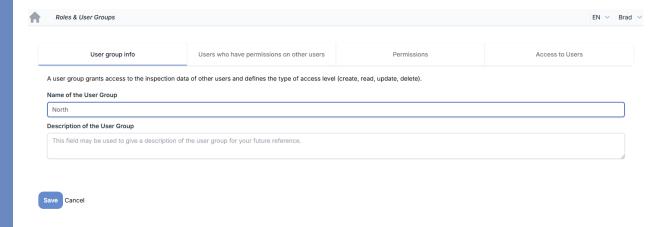
Roles

The new User group screen will be displayed. This screen is set up by means of 4 Tabs. Each Tab requires settings to create a user group.

Start with filling in your User Group's name. For instance, 'North'.

Select new user group.

After filling in the name go directly to the second Tab, "entitled users". You only need to save when you have completed all 4 Tabs.

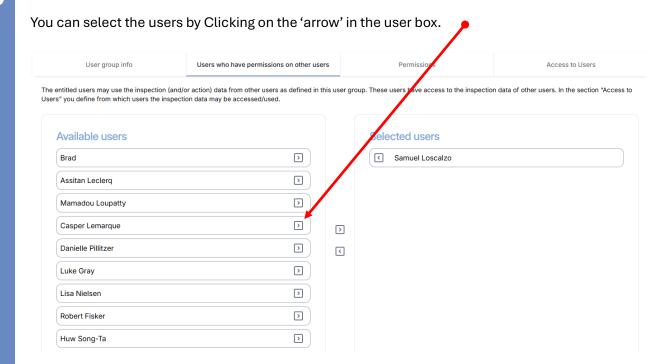


Help guide user rights v2 issue 2- Page 20 of 24



In the second tab "users who have permissions on other users", you select which users have permissions on the inspection results and action reports (nonconformities) of the other Easy to Inspect users that you will assign as group members (tab 4).

In this example; Samuel (the team leader of Team North) and Casper (planner) should have permission.



If you would like to deselect, just click on the arrow in the column of selected users.

Help guide user rights v2 issue 2- Page 21 of 24



Once you have selected the "entitled users", you must define what permissions will be granted. Are these users entitled to read inspection results or are they also entitled to modify inspection results?

| User group info | Users who have permissions on other users | Permissions | Access to Users | | | |
|---|---|------------------------------------|-----------------|--|--|--|
| Define what the entitled users may do with the inspection data of other users that are assigned to the group. Choose which actions may be done with the inspection data of the other users. | | | | | | |
| Inspections | | | ₹ | | | |
| The user can perform inspections for The user can read inspections perform | | | | | | |
| | ctions performed by other users (including creating F | PDFs, exporting, and send emails). | | | | |
| The user can adjust inspection results | s of inspections done by other users. | | | | | |
| The user can delete inspections (and | all their corresponding data) done by other users. | | | | | |
| Actions | | | ₹ | | | |
| The user can assign actions resulting | from inspections by other users. | | | | | |
| The user can read actions resulting fr | rom inspections by other users. | | | | | |
| The user can assign actions resulting The user can execute assigned action The user can perform verification of a | ns. | | | | | |
| The user can delete actions resulting | from inspections by other users. | | | | | |
| Save Cancel | | | | | | |

Attention: If a user of Easy to Inspect has no individual right of carrying out inspections (the role Inspect is not assigned to the user), this user cannot be granted permission regarding inspections of other users. The same applies to Action permissions.

If this might be the case, first assign the roles to the individual user (see 5.2.2), before you would grant group-permissions.

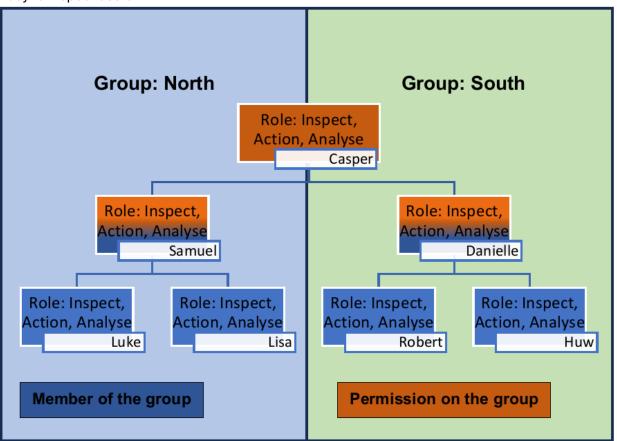
Select the permissions by clicking the tick boxes in the Tab "emissions".

In the above example you see that Casper and Samuel have been granted permission to read inspection results. They cannot modify or delete an inspection result of other users.

Help guide user rights v2 issue 2- Page 22 of 24



The last step is to assign users to the group. In this example, Group 'North' consists of following Easy to Inspect users.



| User group info | Users who have permissions on other users | Permissions | Access to Users | | | | |
|--|---|-------------|-----------------|--|--|--|--|
| Define from which users the inspection data may be used. Select the users, that will be assigned to this user group. The inspection data of the users that are selected here can be accessed by the entitled users. E.g. all members of the Maintenance team or all employees of region South (organizational units). This group applies to all users, if no users are selected. | | | | | | | |
| All users | | | | | | | |
| Assitan Leclerq | | | | | | | |
| Audrey Whitaker | | | | | | | |
| Brad | | | | | | | |
| Casper Lemarque | | | | | | | |
| Danielle Pillitzer | | | | | | | |
| Eva Jankoski | | | | | | | |
| Huw Song-Ta | | | | | | | |
| ✓ Lisa Nielsen | | | | | | | |
| Luke Gray | | | | | | | |
| Mamadou Loupatty | | | | | | | |
| Robert Fisker | | | | | | | |
| Samuel Loscalzo | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| Save Cancel | | | | | | | |

When you are finished, save your settings.

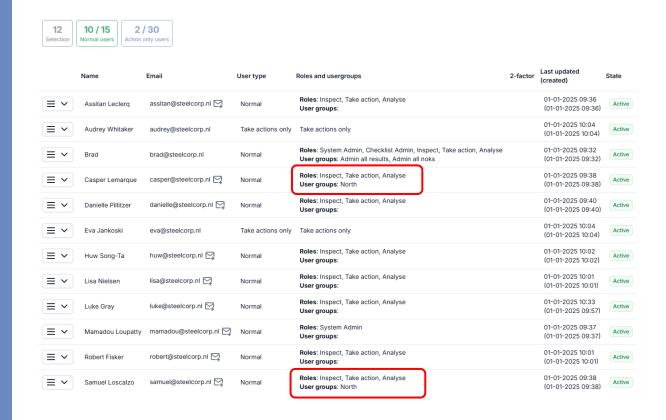
Help guide user rights v2 issue 2- Page 23 of 24



You can always check your settings by clicking on editing your user groups.



If you would like to see, which user has permissions on what user group, you can also check via the "My user" menu. In our example Casper (and Samuel) are entitled to Group North which is displayed in the column "Roles and usergroups".



Help guide user rights v2 issue 2- Page 24 of 24